

# Junior Systems Administrator



Phone :

Web : <https://www.nba.com/hawks/>

## Job Summary

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Vacancy :

Deadline : Apr 25, 2025

Published : Apr 11, 2025

Employment Status : Full Time

Experience : 3 - <5 Years

Salary :

Gender : Any

Career Level : Any

Qualification :

## Job Description

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### Who are we:

A professional basketball team and state-of-the-art arena/entertainment venue that specializes in creating memorable experiences for each guest we interact with. Some of our favorite things are live sports, concerts, comedy shows, family shows, and most any other world-class event you can think of, and we're looking for someone who shares the same interests. We live for the fast-paced world of sports & live entertainment, and as such, we work hard, run fast, execute flawlessly, and party it up when it all comes together. Lastly, we strive to deliver wonderful experiences that create lasting memories, and we prefer to surround ourselves with those who are the best at what they do.

### Who are you:

An enthusiastic lover of sports, live entertainment, and people. You have true passion for engaging in meaningful interactions and creating memorable experiences for all guests. You strive to be helpful, engaging, and knowledgeable of all things Atlanta Hawks and State Farm Arena. You enjoy being a part of an exciting and dynamic group, and you're committed to continuously enhancing the productivity and effectiveness of your team. Lastly, you enjoy working hard and celebrating hard, and you'd be shocked if guests weren't positively impacted by their interactions with you.

### Job Summary:

We are seeking a dedicated self-starter to join our team. The professional sports and entertainment venue space is not a 9-5 and we want someone who enjoys some variations in their day. This on-site role will primarily serve as a Junior System Admin to help support our IT Infrastructure and Operations. This person will not only work closely with senior IT counterparts, but several other teams such as Event Operations, Security, Guest Experience, and AV/Broadcasting.

### What you will do: (Responsibilities)

- Live Show/Event Support: Coordinate with senior IT and Event staff to satisfy host requirements as it pertains to networking and/or hardware.
- Assist with the administration of Windows Server Environment, including Active Directory, Group Policy, etc.
- Assist with the support of VMWare virtualization infrastructure, maintaining and provisioning machines.
- Monitor system performance and security, applying updates and patches as needed.
- Provide technical support to end users for hardware, software, and networking issues.

### What we need from you: (Required Skills/Abilities)

- 3-5 years of experience in IT support and system administration.
- Strong knowledge of Windows Server, Office 365, and Windows 11.
- Knowledge of Apple products is a strong plus.
- Experience with VMWare and virtualized environments.
- Understanding of networking concepts including TCP/IP, DNS, DHCP, and VLANs.
- Familiarity with Cisco networking hardware (switches, routers, firewalls) and command-line configuration.
- Strong troubleshooting skills and attention to detail.
- Ability to work independently and as a part of a team.
- Excellent communication and documentation skills.
- Comfortable working non-traditional hours, including Evenings/Weekends.

### Education and Experience:

- Certifications such as CompTIA Network+, A+, Microsoft or VMWare VCP.
- Experience with scripting (Powershell, Python, Bash) for automation.
- Exposure to cloud platforms such as Azure, AWS, and/or GCP.
- Understanding of cybersecurity principles and best practices.

### Physical Requirements:

- Ability to lift up to 25 lbs. of equipment

We are an equal opportunity employer and all qualified applicants will receive consideration for employment without regard to race, color, religion, national origin, sex, sexual orientation, age, disability, gender identity, marital or veteran status, or any other protected class.

*If this opportunity looks exciting to you, please complete the application process. Go Hawks!*

**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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