

# Senior Operations Manager



Phone :

Web : <https://custimoo.com/>

## Job Summary

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Vacancy :

Deadline : Nov 30, 2024

Published : Oct 15, 2024

Employment Status : Full Time

Experience : 5 - <10 Years

Salary :

Gender : Any

Career Level : Any

Qualification :

## Job Description

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### About the job

*Are you passionate about sportswear production and looking to lead an international team? Custimoo ApS, a leading designer and producer of high-quality team sportswear, is seeking an experienced Senior Operations Manager to oversee our production operations and help us continue delivering exceptional products to our primary market in North America, as well as expanding into other global markets.*

### About Custimoo ApS:

At Custimoo, we specialize in designing and manufacturing custom sports apparel, with a strong focus on team wear. Our clients include some of the biggest names in the sports industry as well as leading sports retailers. With production based in Pakistan and a fast-paced global business, we are proud to deliver top-quality products that athletes and teams can rely on. As an entrepreneurial business, we also have our own dedicated software development team, enabling us to innovate and streamline our operations effectively.

### Position Overview:

As the Senior Operations Manager, you will play a key role in overseeing the entire production process from order management to final shipping. You will manage and lead a talented, remote team of order administrators, quality controllers, and logistics specialists based in Pakistan, ensuring our production schedules are met and quality standards maintained across our partner factories. Additionally, you will help establish new partnerships in Europe and the USA, continuously expanding our network of manufacturing partners. The expectation is that the team will grow both locally and remotely to meet increasing production demands. You'll report directly to our COO, David Sørensen, and work closely with cross-functional teams to ensure smooth operations.

### Key Responsibilities:

Oversee, manage and lead the production process with 3-4 manufacturing partners in Pakistan, while also establishing and managing relationships with new factories in Europe and the USA.  
Lead a remote team consisting of order administrators, quality assurance staff, and shipping/logistics personnel, with a focus on fostering continuous team growth.  
Work closely with the COO and other senior management to align production goals with company objectives.  
Monitor production progress, troubleshoot issues, and implement continuous improvements.  
Maintain strong relationships with external manufacturing partners and ensure efficient communication between the team and factories.  
Oversee quality control to ensure all products meet the required specifications before shipping.  
Coordinate with the shipping team to ensure timely and accurate deliveries to customers.  
Analyze production data, report on performance, and implement strategies for optimizing operations.  
Drive initiatives for sustainability and ethical production practices within our supply chain.  
Stay updated on industry trends and technologies to continuously enhance production processes and product quality.

### What We're Looking For:

Minimum of 5-7 years of experience in a production management role, ideally in the textile or sportswear industry.  
Proven experience managing international production, including working with overseas manufacturing partners (experience with production in Pakistan is a plus).  
Strong leadership skills and experience managing remote, cross-functional teams.  
Excellent organizational, problem-solving, and communication skills.  
Ability to manage multiple priorities in a fast-paced environment.  
Fluent in English (Danish is a plus but not required).

### Why Join Us?

At Custimoo, we are passionate about sports and innovation. As part of our entrepreneurial team, you'll have the opportunity to work in a dynamic and collaborative environment with plenty of room for growth. Located in the heart of Copenhagen, this role offers the chance to be at the forefront of the sportswear industry and help shape the future of our production. Additionally, we offer competitive compensation and benefits, as well as opportunities for professional development and career advancement.

### Application Process:

If you're ready to take the next step in your career and lead the production team at Custimoo ApS, please submit your CV and cover letter to CEO Pål Andersson, [pa@custimoo.com](mailto:pa@custimoo.com) by November 30, 2024. We look forward to hearing from you!

**Education & Experience**

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**Must Have**

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**Educational Requirements**

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**Compensation & Other Benefits**

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